

KLLM INTERNET LOAD TRACKING

To access the KLLM Load Tracking page, point your web browser to the KLLM website at www.kllm.com. From our home page, click the *Customers* link. From the KLLM Customers page, click the '*Load Tracking*' button on the left side menu bar. (see Figure 1).

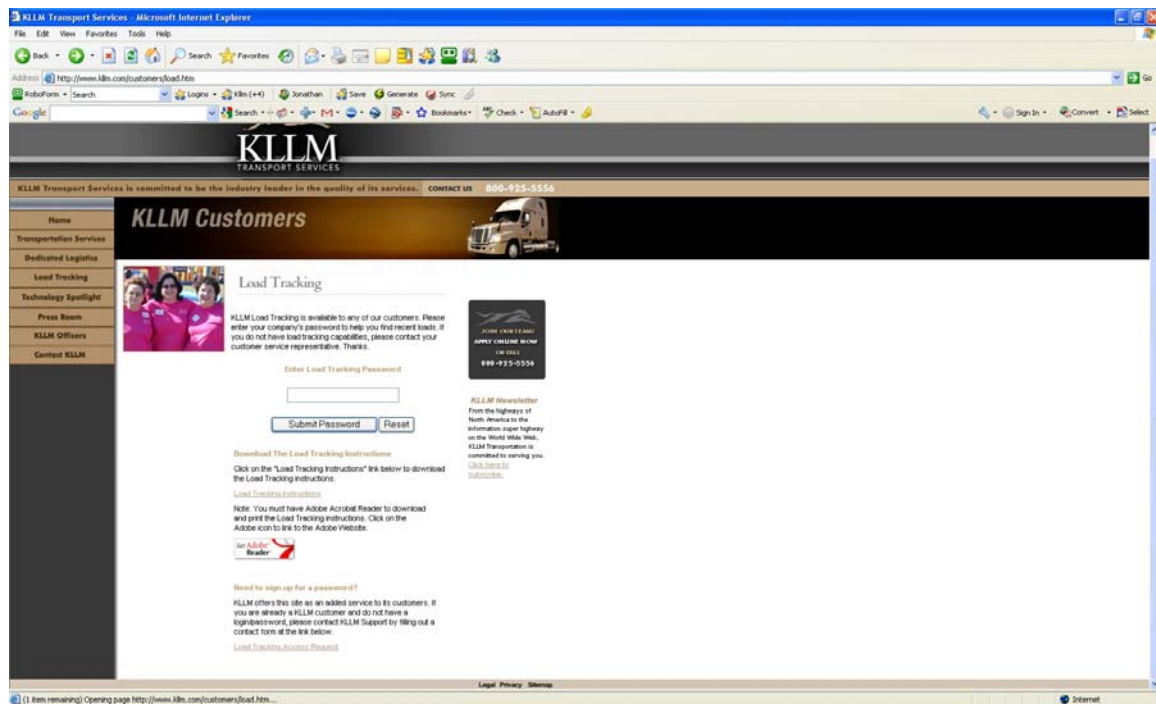


Figure 1

From this screen, enter the password supplied to you by KLLM into the Load Tracking Password entry field and click the '*Submit Password*' button.

NOTE: If you do not yet have a Load Tracking password, please click the link at the bottom of the page titled 'Load Tracking Access Request'.

Once you have submitted a valid password, the Load Tracking search selection page will appear. (see Figure 2)

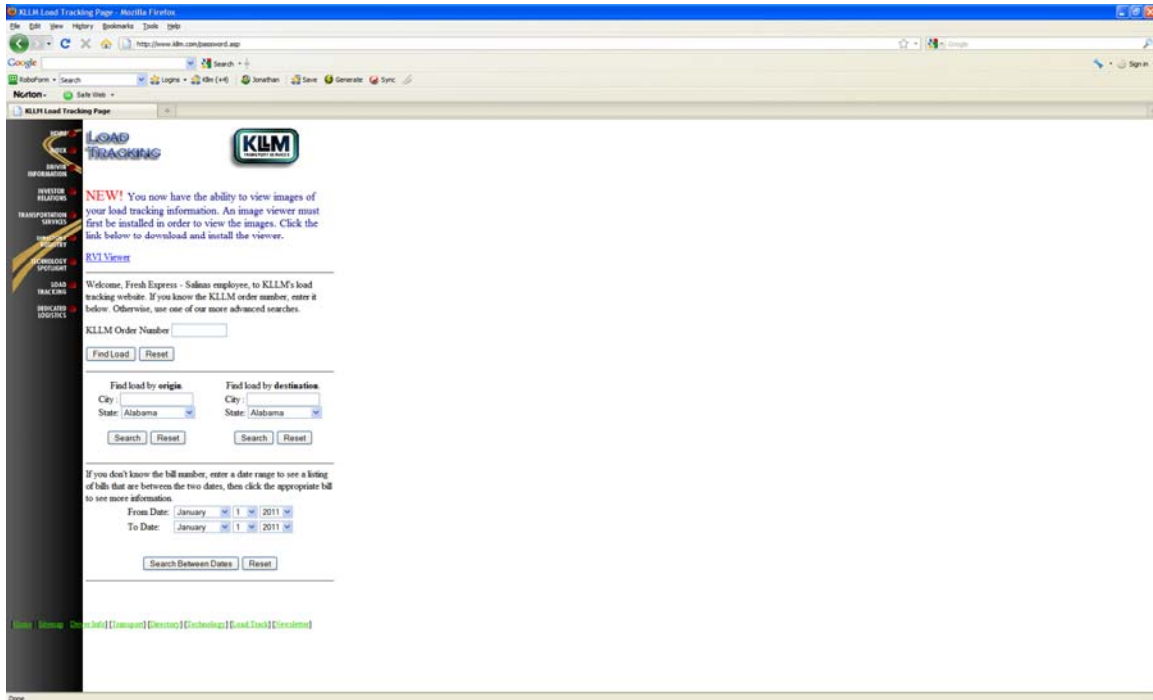


Figure 2

From this screen, you can use the provided search functions to narrow down which orders you wish to view. For additional information of these search functions, please refer to the section entitled, "[Load Tracking Search Options](#)".

NOTE: You are no longer required to click the link titled 'RVI Viewer' at the top of the screen. The Real Vision Imaging Document viewer now utilizes Adobe Acrobat Reader to view Document Images. Please verify you have Adobe Acrobat Reader installed on your computer, prior to viewing Document Images.

Load Tracking Search Options

Using the provided search tools, you can narrow down the list of orders which will appear on the "[Load Tracking List Screen](#)".

The search options available for use are:

- KLLM Order Number – Enter your KLLM Order number to display information for a specific order.
- Find Load by Origin – You may specify both an Origin city and state, or choose to only specify an Origin state. Once you have made your selection(s), click the Search button below Origin state. NOTE: *To select a state, click on the arrow within the drop-down list box, scroll through the state names until you locate the desired one and then click it to select.*
- Find Load by Destination - You may specify both a Destination city and state, or choose to only specify a Destination state. Once you have made your selection(s), click the Search button below Destination state. NOTE: *To select a state, click on the arrow within the drop-down list box, scroll through the state names until you locate the desired one and then click it to select.*
- From Date / To Date – This search allows you to select a date range by which to view a list of orders. Once the From and To dates have been set, click on the Search Between Dates button. NOTE: *To select the Month, Day and Year, click on the drop-down list box provided for each portion of the date and scroll until you find the desired entry and then click it to select.*

Load Tracking List Screen

Once you have submitted your search, all loads within the past 12 months that match your search criteria will be displayed. The orders will appear on the list screen in Appointment Date and Order Status sequence. NOTE: An order can have one of the three following statuses: Awaiting Pickup, Dispatched, or Empty.

You may view additional information for an order by clicking on of the following buttons from the list screen: (see Figure 3)

- Detail – This option displays further information about an order such as Shipper/Receiver, Truck Number, etc. NOTE: If you entered a Bill of Lading number from the Search screen, this screen will automatically appear.
- Stops – This option displays the Pickup and Delivery locations, along with any intermediate stops, for this order.
- Position History – This option displays the locations, along with dates and times, through which the truck has traveled while in route.
- Images – This option allows you to view all supporting documents associated with the selected order. The documents will appear within the Real Vision Imaging viewer. To view additional information on the viewer, please see the section entitled "[Image Viewing](#)".

Detail	Stops	Position History	Images
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View
View	View	View	View

Figure 3

Image Viewing

All documents associated with the selected order will appear within the viewer selection window. To select a specific document to view, click the blue button to the left of the image. (see Figures 4 and 5)

NOTE: In order to view Images utilizing the Real Vision Imaging Software viewer, please verify that you have Adobe Acrobat Reader installed on their computer.

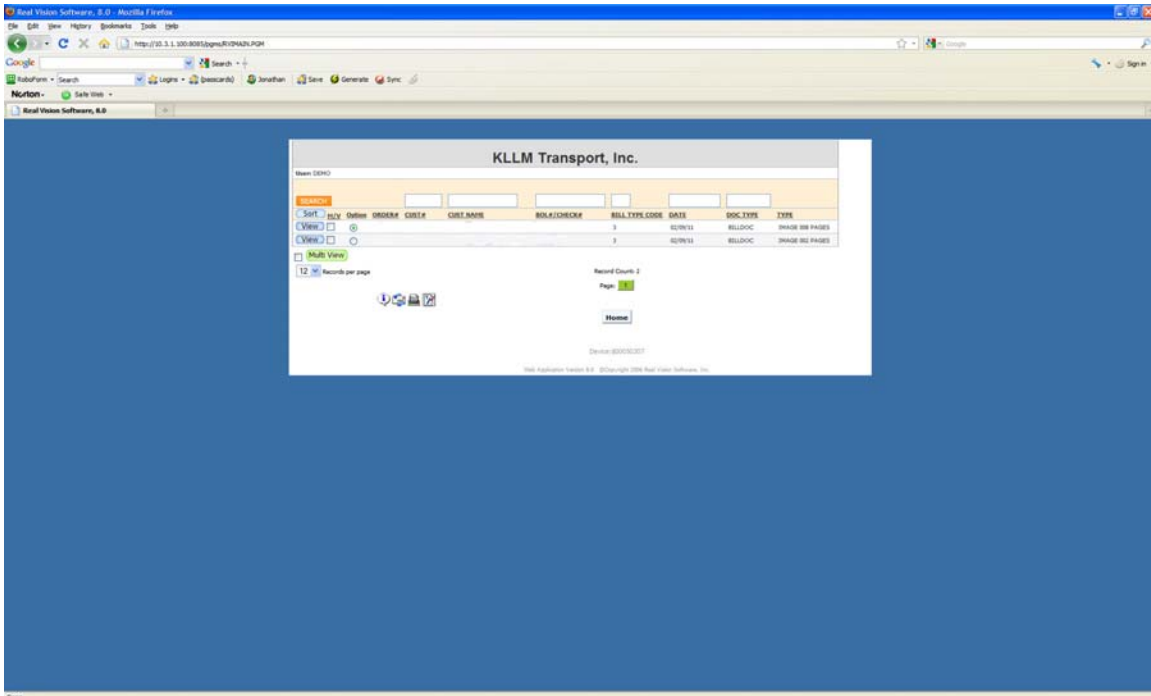


Figure 4

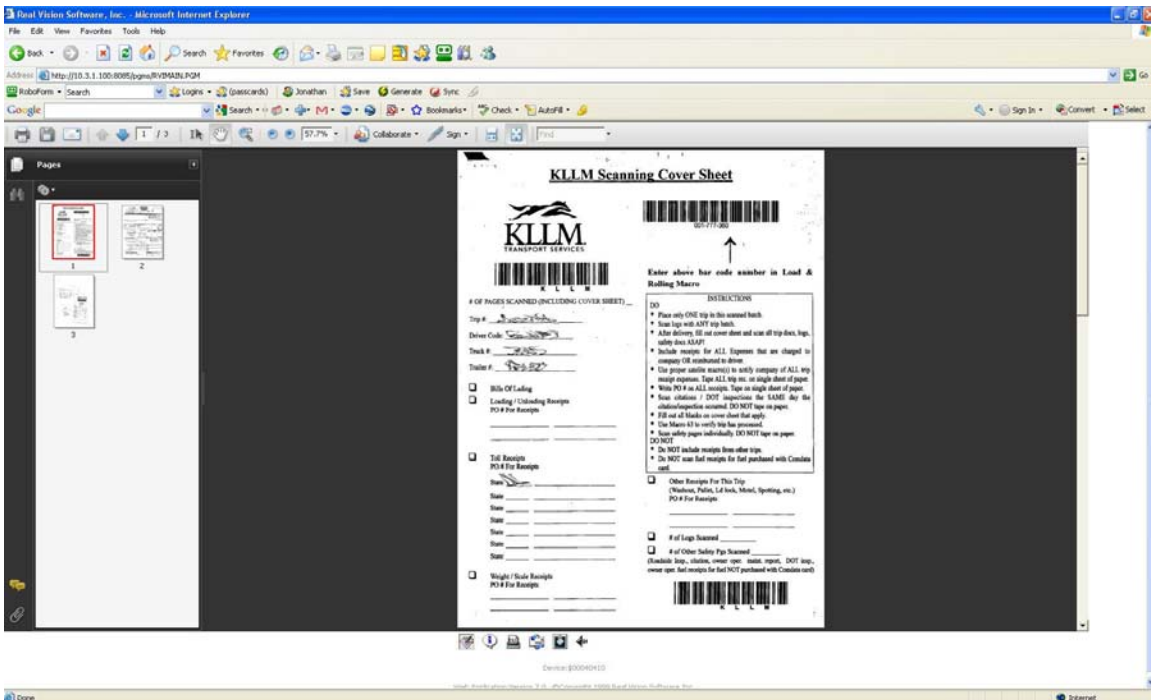


Figure 5